

Dear Staff, Supporters, and Those We Serve,

Oakland Community Health Network (OCHN) will soon begin directly operating crisis services at the Resource and Crisis Center in Pontiac. This change marks a new chapter for crisis care in Oakland County, but it does not mark the end of Common Ground's mission or our commitment to you.

Common Ground will continue to operate and serve our community. For more than five decades, our dedicated team has helped people move from crisis to hope, and that will not change. We remain here for you—ready to listen, assist, and advocate for anyone in need of emotional support, so no one feels alone.

Our services will continue, including:

- **24/7 Common Ground Crisis Hub** – Call us at (800) 231-1127 to access all Common Ground services and administration. Callers will receive compassionate care over the phone, telephonic crisis intervention if needed, and guidance to help people connect with services. This might include sending a mobile team to their location, connecting to a clinician to explore mental health concerns and/or a medical practitioner, and linking to ongoing community-based service providers.
- **State-wide Virtual Behavioral Health Urgent Care** – is a virtual visit platform for children 12 years old and above, and adults across the State of Michigan who need urgent emotional or psychiatric support from licensed healthcare providers. To connect directly and make an appointment, call (248) 983-5454. To learn more and explore your options with a crisis specialist, call the Crisis Hub at (800) 231-1127.
- **Michigan Crisis and Access Line (MiCAL)** – Michigan's 24/7 statewide crisis, support, information, and referral line. It is for all Michiganders and is meant for people in crisis or distress who do not know where to turn. MiCAL is an umbrella program for additional support lines.
 - **988: Suicide and Crisis Lifeline** - Common Ground Crisis Specialists respond 24/7 to calls from anyone who needs support or crisis intervention. Call 988.
 - **Frontline Strong Together** - Michigan's statewide 24/7 crisis support call line for first responders, by first responders and public safety staff. Call (833) 347-8766.
 - **Peer Warmline** - statewide warmline for Michiganders staffed by Certified Peer Support Specialists who support adults living with persistent mental health and/or substance use challenges. The Peer Warmline operates 16 hours per day. Call (888) 733-7753.
- **Genesee Mobile Crisis Services** – Genesee County – Through community-based mobile crisis teams, serves residents of Genesee County in need of immediate assistance with mental health/substance use crises. To connect directly, call (810) 496-4937. To learn more and explore your options with a crisis specialist, call the Crisis Hub at (800) 231-1127.

- **Oakland Mobile Crisis Services** - *Serving Certified Community Behavioral Health Clinics in Oakland County.* Through community-based mobile crisis teams, serving children and adults of Easterseals MORC and CNS Healthcare who need immediate assistance with mental health/substance use crises. To connect directly, or to learn more and explore your options with a crisis specialist, call the Crisis Hub at (800) 231-1127.
- **Support Groups:**
 - **Survivors of Homicide Loss** – Bi-monthly 12-week support groups for people who have lost a loved one to homicide or drunk driving. Call (248) 622-3329 or email cruen@cghelps.org
 - **Survivors of Suicide Loss** – Bi-monthly open support groups for people who have lost a loved one to suicide. An eight-week closed support group is offered three times per year. Call the Crisis Hub at (800) 231-1127 or email bseagraves@cghelps.org.
- **Victim Services** – Compassionate support and advocacy for victims of crime and trauma.
 - **All for Oxford Resiliency Center** – offers healing, community connection and resources to anyone impacted by the mass violence event in Oxford, Michigan. While the physical location has closed, Common Ground continues to support the Oxford community both virtually and in person. To connect directly, call (248) 653-5511. To learn more and explore your options with a crisis specialist, call the Crisis Hub at (800) 231-1127.
 - **Rochester Hills Resiliency Center** – offers long-term healing, community connection, and resources to anyone impacted by the mass violence event in Rochester Hills, Michigan. To connect directly, call (248) 451-2610 or drop into the center at 1970 E. Auburn Road, Rochester Hills (Monday – Thursday 9:00am-5:00pm). To learn more and explore your options with a crisis specialist, call the Crisis Hub at (800) 231-1127.
 - **Victim Assistance Program** – advocates for victims of crime, domestic and sexual abuse, workplace violence, and human trafficking. To learn more about victim services and explore your options with a crisis specialist, call the Crisis Hub at (800) 231-1127.

We are here for you—always. Common Ground’s commitment to help, healing, and recovery remains unwavering. Our team will continue to offer hope and support to anyone in need, regardless of changes in the system. We are proud to be part of Michigan’s safety net, and we will keep working to ensure access to care for all.

If you have questions or need support, please reach out to us at **(800) 231-1127**. Together, we will navigate this transition and continue to build a community where no one faces crisis alone.